

## Summary

10 plus years of overall IT management experience. Ability to manage multiple large-scale products, large teams and cross functional teams with maturity and professionalism. Successfully completed numerous IT products and projects including web portal implementations, modernizations and migration projects; the development and implementation of n-tiered enterprise wide application development projects; Social Network Sites, Intranet Portals, e-commerce sites, Mobile Applications on various platforms (Hybrid, Native) and Data base management System (Relational and No-SQL). Other implementations have included SharePoint, web hosting applications, network migrations and online advertising systems. Proven track record of hands-on management and getting into the weeds to understand complex projects from the bottom up. Prefers Agile life cycle but understands every project has its own unique needs and objectives

## Professional Experience

**Basecamp Startups Pvt. Ltd., (A division of BatchMaster Software Inc.)** – Indore

July 2016 – Present

### Senior Manager

- Manage team of 25 technical resources spread across 5 distinct areas - Quality Assurance, Business Analysis, Configuration Management, Development Team, Technical Writing and Training. Responsible for team performance, reviews, career guidance and skills development.
- Created several team specific dashboards to provide a more accurate status to the team leads and project schedulers regarding project milestones. This dramatically improved overall status reporting and strategic planning of the project.
- Managed Business Analysts to create Use Cases in half the time. Combined principals of rapid and joint application development to consolidate requirements gathering through joint approval meetings.
- Facilitate project teams' meetings and work closely with .NET/Angularjs2 Developers and business intelligence report writers to follow consistent configuration management procedures. Recommended and implemented the use of Version Manager for document and code control.
- Vendor/Consultants management including Project Scope Definition, Negotiation on Commercials, Monitor and Project Management, Consultants talent acquisition on new skills, Contract them in given budget by Management.
- Individually managed complete product (BatchMaster Scout) with the guidance of Managing Director and Chief Operation Officer and with the help of Consultants and achieved deadlines in estimated timeframe and under fixed budget with quality deliverables.
- Handled multiple International and National clients from all over the world and deliver projects on deadlines during services division of Company.

**BatchMaster Software Pvt. LTd.,** – Indore, INDIA

Dec 2015 – Present

### Product Architect (Team Lead)

- Manage team of 10-15 Sr. technical resources. Responsible for team performance, reviews, career guidance and skills development.
- Design and develop programming systems making specific determinations about system performance.
- Analyse system specifications and translate system requirements to task specifications for junior programmers.
- Responsible for analysis of current programs including performance, diagnosis and troubleshooting of problem programs, and designing solutions to problematic programming.
- Responsible for development of new programs, analyses current programs and processes, and making recommendations which yield a more cost-effective product.
- Writes, edits, and debugs new computer programs for assigned projects, including necessary records and desired output.

**Senior Project Manager**

- Manage team of 30 technical resources spread across 5 distinct areas – Engineering/Development, Quality Assurance, Business Analysis, Marketing and Training. Responsible for team performance, reviews, career guidance and skills development.
- Direct project team on creation of resource allocation planning, capacity planning, project scheduling, risk management and mitigation issues, action item resolution, performance requirements and productivity metrics tracking within a hybrid Agile and Waterfall environment.
- Created several team specific dashboards to provide a more accurate status, team leads and project schedulers regarding project milestones. This dramatically improved overall status reporting and strategic planning of the project.
- Managed Business Analysts to create Use Cases in half the time. Combined principals of rapid and joint application development to consolidate requirements gathering through joint approval meetings.
- Instituted dashboard tracking system to keep Use Cases flowing from business analysis to development into testing.
- Facilitate project teams' meetings and work closely with PHP/PhoneGap Developers and business intelligence report writers to follow consistent configuration management procedures. Recommended and implemented the use of Version Manager for document and code control.

**Senior Technical Project Manager**

- Identify technology trends and evolving social behaviour that may support or impede the success of the business.
- Evaluate and identify appropriate technology platforms (including web application frameworks and the deployment stack) for delivering the company's services.
- Lead strategic planning to achieve business goals by identifying and prioritizing development initiatives and setting timetables for the evaluation, development, and deployment of all web-based services.
- Participate as a member of the senior management team in establishing governance processes of direction and control to ensure that objectives are achieved, risks are managed appropriately and the organization's resources are used responsibly, particularly in the areas of software development, office networks and computers, and telecommunications.
- As a member of the senior management team, participate in the selection and registration of the company's web site domain names, including any related-but-unused domains that could compromise the integrity of the business (through competition, typo squatting, etc.).
- Collaborate with the founders and potential customers to develop use cases (or user stories) and specifications that describe the implementation of the company's services as a web application.
- Select, deploy, and monitor performance profiling tools and procedures

**Senior Product Manager/Senior Technical Project Manager**

- Determines customers' needs and desires by specifying the research needed to obtain market information.
- Recommends the nature and scope of present and future product lines by reviewing product specifications and requirements; appraising new product ideas and/or product or packaging changes.
- Brings new products to market by analyzing proposed product requirements and product development programs; preparing return-on-investment analyses; establishing time schedules with engineering.
- Determines product pricing by utilizing market research data; reviewing production and sales costs; anticipating volume; costing special and customized orders.
- Completes operational requirements by scheduling and assigning employees; following up on work results.

- Maintains product management staff by recruiting, selecting, orienting, and training employees.
- Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; participating in professional societies.
- Responsible for developing high level deliverable schedule, estimates, detailed project plans and managing each team member to deliver the solution within a specified range of budgeted hours.
- Resolved conflicts in a diplomatic capacity between the product and implementation teams during product certification stalemates; manage all implementation and troubleshooting issues and project risks.

**Yash Computech Pvt. LTd., – Indore, INDIA**

Jun 2009 – Feb 2011

**Senior Software Engineer**

- Design and develop programming systems making specific determinations about system performance.
- Expected to conduct system analysis and development, with limited support from professional staff, to keep our systems current with changing technologies.
- Analyse, design, coordinate and supervise the development of software systems to form a basis for the solution of information processing problems.
- Analyse system specifications and translate system requirements to task specifications for junior programmers.
- Responsible for analysis of current programs including performance, diagnosis and troubleshooting of problem programs, and designing solutions to problematic programming.
- Responsible for developing new programs and proofing the program to develop needed changes to assure production of a quality product.
- Responsible for development of new programs, analyses current programs and processes, and making recommendations which yield a more cost-effective product.
- Writes, edits, and debugs new computer programs for assigned projects, including necessary records and desired output.
- Tests new programs to ensure that logic and syntax are correct, and that program results are accurate; assists lower-level programmers with programming assignments.
- Document code consistently throughout the development process by listing a description of the program, special instructions, and any changes made in database tables on procedural, modular and database level.

**TecXpero Solutions – Indore, INDIA**

July 2006 – May 2009

**Software Engineer**

- Execute full software development life cycle (SDLC).
- Develop flowcharts, layouts and documentation to identify requirements and solutions.
- Write well-designed, testable code.
- Produce specifications and determine operational feasibility.
- Integrate software components into a fully functional software system.
- Troubleshoot, debug and upgrade existing systems.
- Ensure software is updated with latest features.
- Contributes to team effort by accomplishing related results as needed.

**Education**

**Rajiv Gandhi Proudyogiki Vishwavidyalaya (R.G.P.V.) – Bhopal, INDIA**

July 2006 – July 2009

**Master of Computer Application** with First rank and Honours Degree

**Devi Ahilya Vishwavidyalaya (D.A.V.V.) – Indore, INDIA**

July 2003 – July 2006

**Bachelor of Computer Application** with Second rank

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## Qualifications

- Excellent problem solving and deductive reasoning skills
- Ability to listen, see the big picture and resolve conflicts
- Excellent organizational ability with a high attention to detail
- Effective leader with strong interactive and interpersonal skills
- Innovative, creativity and a strategic thinker
- Capacity to make decisions and think on my feet
- Ability to work independently and as a team player

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## Technical Skills

- Frontend : HTML5, CSS3, Bootstrap, AngularJS, JQuery, DOM, Kendo UI
- AWS (Amazon Web Services, Workspaces, VPC)
- Programming: PHP, SQL,.NET, VB, C++, Java, HTML, XML, JavaScript
- Frameworks : CodeIgniter, Ionic Framework (Hybrid Mobile Applications), SharePoint, PowerApps
- CMS : Wordpress
- Mobile : Phonegap/Cordova, Android, Iphone
- Databases: MongoDB, MySQL, SQL Server, Oracle, MS Access
- Tools : Github, BitBucket, Slack,Basecamp
- Digital Marketing : SEO,SMO, Google Adwords, Facebook PPC.
- Front Office: Project, Excel, PowerPoint, Word, Outlook, Dreamweaver, Pages, Numbers, Keynote.
- Operating Systems: Mac, Win 8, Win 7, Vista, Win XP, Win 2003, Win 2000, WinNT, Win9x, Win3.1, DOS, HP UNIX, Various Linux OSes

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## Professional and Education Training

- AngularJS - (Paradise IT Finishing School)
- Understanding PHP and MySQL – (Paradise IT Finishing School)
- Phonegap/Cordova - Paradise IT Finishing School
- ASP .NET, C#.NET - Seed Infotech Pvt. LTd.
- SQL Server 2005 – Seed Infotech Pvt. Ltd.
- VB 6.0 - Empower Solutions
- C++ - Bharatshree Computers
- C - Bharatshree Computers
- Spoken English - PT Tutorials
- Tally/Accounting - Vanijya Vatika

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## Achievements

- Working experience with Mr.Kailash Vijayvargiya ji, Rashtriya Maha Sachiv, BJP and Ex-IT Minister Madhya Pradesh, INDIA
- Got 3 promotion in just one year and joined top level management.
- Generated good amount of revenue for company during Services Vertical of company with the handling of multiple International and National clients and deliver products on deadlines.
- Hired, trained and mentored a high-performance team which grew from 2 to over 20 in 12 Months.
- Managed many projects from direct clients from various countries like California, Chicago, Melbourne, Singapore, China, Japan, Tokyo, Texas, Dallas, Canada etc
- Successfully done tie-ups with Madya Pradesh Government and deployed Tracking devices in Govt. Vehicles.
- Got First Rank in MCA at College Level with Honours. Degree.
- Got Second Rank in DAVV, University Indore in BCA 5th Sem.

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## Personal Details

- DOB : 23rd of June 1986
- Passport No. : L9857642
- Interests : Learning new Technologies, Artificial Intelligence, Science Fiction, Augmented and Virtual Reality
- Marital Status : Married
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